

## CYBERSECURITY PHISHING

- ⊕ Given the slightest doubt, do not provide any **confidential** information.
- ⊕ Keep yourself **informed periodically** about the latest security news.
- ⊕ It is important to use antivirus to prevent the installation of malicious code on your computer. **Scan your computer** if you are not sure about its security.
- ⊕ **Verify the information.** If the source of the information is suspicious, contact by other means to verify it.
- ⊕ Pay attention to **the wording, and be suspicious** if there are meaningless expressions and spelling or grammatical errors.
- ⊕ Remember that this type of scam not only focuses on the banking online. **Stay alert.**
- ⊕ Use **common sense** when you make any transaction over the internet, "if it's too good to be true, then it probably is".
- ⊕ **Do not provide your bank account** or credit card, ID, cellphone number, unless you're actually paying for a good or service.
- ⊕ If you've been a victim of a phishing attack **report** it to the company and competent authorities.



### CONTACT US

<http://www.it.ie.edu>    <https://servicedesk.ie.edu/>

IT Support in Pinar 15, +34 91 568 96 23 / +34 91 568 97 90

IT Support in MM 31, +34 91 787 51 99

IT Support in MM 31 bis, +34 91 787 51 39

IT Support in Segovia, +34 92 141 53 15



**Cybersecurity**  
Phishing

ie

ie

**PHISHING** is a form of social engineering in which an attacker attempts to fraudulently acquire sensitive information from a victim, by masquerading a "trusted third party". Such attacks have become one of the external threats lurking more companies.



**THE RISKS** of these techniques are theft of identity and confidential data, productivity loss and consumption of resources of corporate networks. The methods used to carry out **PHISHING** are not exclusively limited to the email, but others like SMS (**SMISHING**), IP telephony (**VISHING**), **SOCIAL NETWORKS, INSTANT MESSAGING, MOBILE, ETC.**



To avoid these risks, it is recommended to adopt good practices mainly in the use of **CORPORATE EMAIL**.



**LEARN** to correctly identify suspicious phishing emails. In general messages that request confidential information (passwords, bank account details, mobile number, etc..).



**CHECK** the source of information of your **INCOMING MAIL**. Your bank won't request your personal data or bank details via email.



Instead of using **LINKS INSIDE EMAILS**, type the address directly into the browser.



Keep **PATCHED AND UPDATED** your computer and all applications, especially the antivirus and antispam. Only apply security patches provided by the manufacturer.



Before entering sensitive information on a web page, check to **MAKE SURE THAT IT IS SAFE**. They start with `<<https ://>>` and have a closed padlock in the browser.



**SMISHING** is done through a text message trying to convince you to visit a fraudulent link.



**VISHING** is done through a phone call that simulates a bank asking you to verify a series of data.

